



| Corporate Overview

Our Goal Is Your Digital Success

ScienceSoft is an IT service and software development company headquartered in McKinney, TX, with offices in the Gulf Cooperation Council and Europe.

36

years in IT business

750+

employees

Partnerships

with world leaders in IT services



Our Mission

Driving Project Success No Matter What

Achieving project goals in spite of time and budget constraints, as well as changing requirements, is ScienceSoft's top priority.

You set goals, we drive the project to fulfill them.

[See how we work →](#)



Our Clients

Baxter

MULTINATIONAL
HEALTHCARE COMPANY

RBC
Royal Bank

THE LARGEST BANK IN
CANADA

Walmart

LARGEST GLOBAL RETAILER

IBM

MULTINATIONAL
TECHNOLOGY COMPANY

PerkinElmer

HEALTHCARE & LIFE SCIENCE
INNOVATION PROVIDER

Nestlé

LARGEST GLOBAL FOOD
COMPANY

A1

TELECOM PROVIDER
OPERATING IN 8 COUNTRIES

CHIRON
HEALTH

MODERN TELEMEDICINE
COMPANY

Eurasian Bank

AWARD-WINNING
UNIVERSAL BANK

ebay

MULTINATIONAL
E-COMMERCE CORPORATION

T-Mobile

TELECOM PROVIDER WITH
230M+ SUBSCRIBERS

MDxHealth

MOLECULAR DIAGNOSTICS
COMPANY

Viber

INSTANT MESSAGING
PROVIDER

Leo Burnett

ADVERTISING COMPANY

NASA JPL

LEADING AERONAUTICS &
SPACE RESEARCH CENTER

62% of our revenue comes from clients that stay with us for 2+ years.

What Our Clients Say

“We appreciate their proactive approach and ability to suggest improvements to a prospective solution on both architectural and business levels.

Leo Burnett

*Mikhail Anfimau, Senior Solution Architect
at Leo Burnett, a globally active
advertising agency*



“We are fully satisfied with the work completed by ScienceSoft. They do the job, and they do it well.

itravel2000.com

*Dmitry Kazak, Enterprise Architecture Director
at itravel2000, Canada's major travel retailer*



“They have always been able to guide us and manage projects, delivering on time and on budget.

TruMethods

*Bob Penland, CTO
at TruMethods, an MSP
training service provider*



Whom We Serve



Midsize businesses

Companies with 200-5,000 employees

- IT consulting
- Business automation
- IT outsourcing



Small and midsize digital businesses

Ecommerce, professional services, financial services, XaaS companies, etc.

- Digital consulting
- Digital service implementation
- IT support

Industry Competencies

Manufacturing



Insurance



Oil & Gas



Financial services



Marketing, Advertising



Retail, Wholesale



Healthcare



Professional services



Logistics



IT

Product-centric industries

Service-centric industries

Our Services



IT consulting

We optimize IT operations to increase their value for business:

- Business digitalization strategy (business-IT alignment)
- Refined IT operating model
- Roadmap on new solution/technology implementation



IT outsourcing

We cover 30-100% of your IT operations:

- IT service planning, management, and evolution
- Managed IT services: infrastructure, application and help desk services, software development and QA



Business automation

We implement and launch cost-effective and efficient IT solutions:

- Business-critical applications
- Client-facing applications
- Human capital management software
- Data analytics and BI

Our Core Values

ScienceSoft is recognized for the highest quality and unfailing security of provided solutions.

Service quality

Since 2008, we've been elaborating our quality assurance processes. Now, our quality management system is ISO 9001-certified.



ISO 9001

LL-C (Certification)

Information security

Applying 114 security controls required by ISO 27001, we safeguard the information assets that we access during the project.



ISO 27001

LL-C (Certification)

Dedication to innovations

Our ability to provide innovative transformative solutions has earned us a recognition in the prestigious Global Outsourcing 100 list by IAOP.



Our Services in Detail



IT Consulting



IT strategy consulting (for CIO)

Bringing together a diversified IT landscape to make it work towards supporting current and new business processes and initiatives.



Digital strategy consulting (for CEO)

Boosting business performance with creating digital channels to clients and digitizing business processes.



Solution consulting

Strategic guidance on prompt and reliable implementation of business-critical solutions.



Digital transformation consulting

Verification and planning of digital transformation initiatives tuned in with the business strategy.



Technology consulting

Help with adoption and steady evolution of the technology prominent for the business growth.

IT Outsourcing

1.

Optimizing IT operations

- Infrastructure support
- QA and cybersecurity services
- Cloud migration and development

2.

Supporting business operations

- Application support and evolution
- IT help desk services
- Software development
- Managed analytics
- Digital crisis management, digital workplace and remote work consulting

3.

Implementing digital transformation initiatives

- Digital transformation initiative consulting
- Software design and development
- Introducing advanced techs: machine learning, big data, IoT, image analysis, blockchain

Our Approach to IT Outsourcing



Effective collaboration

Structured approach to communication helps us design, build and maintain effective multilevel collaboration



On-time project delivery

We are flexible to scale up our team at any time in order to meet a hard deadline



Self-management by objectives stated in SLA

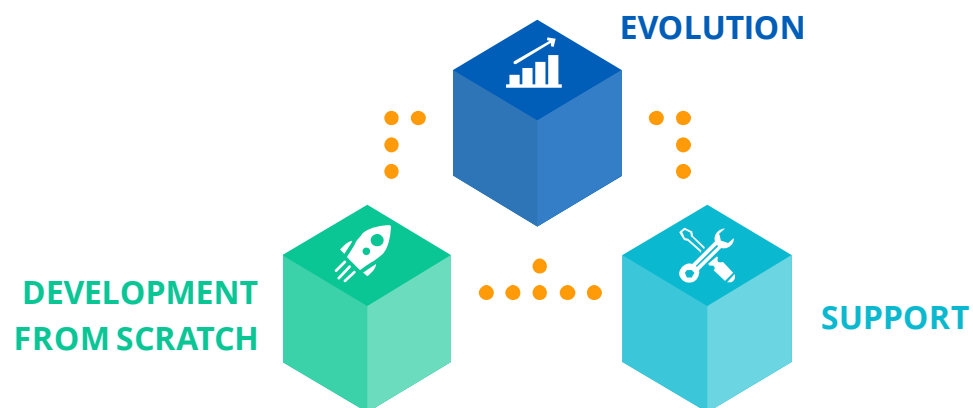
We minimize management resources on a Client's side while providing a high level of transparency and risk management

Software Development Outsourcing

Delivering our software development outsourcing services, we support two project formats:

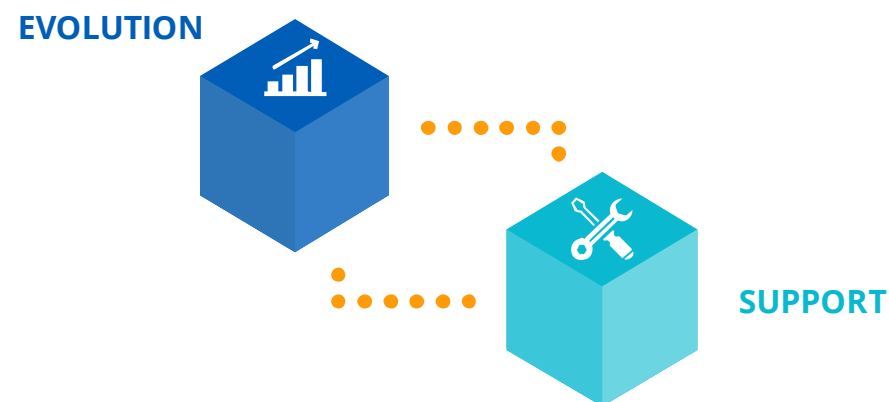
New applications

developed from scratch, put into production and evolved further

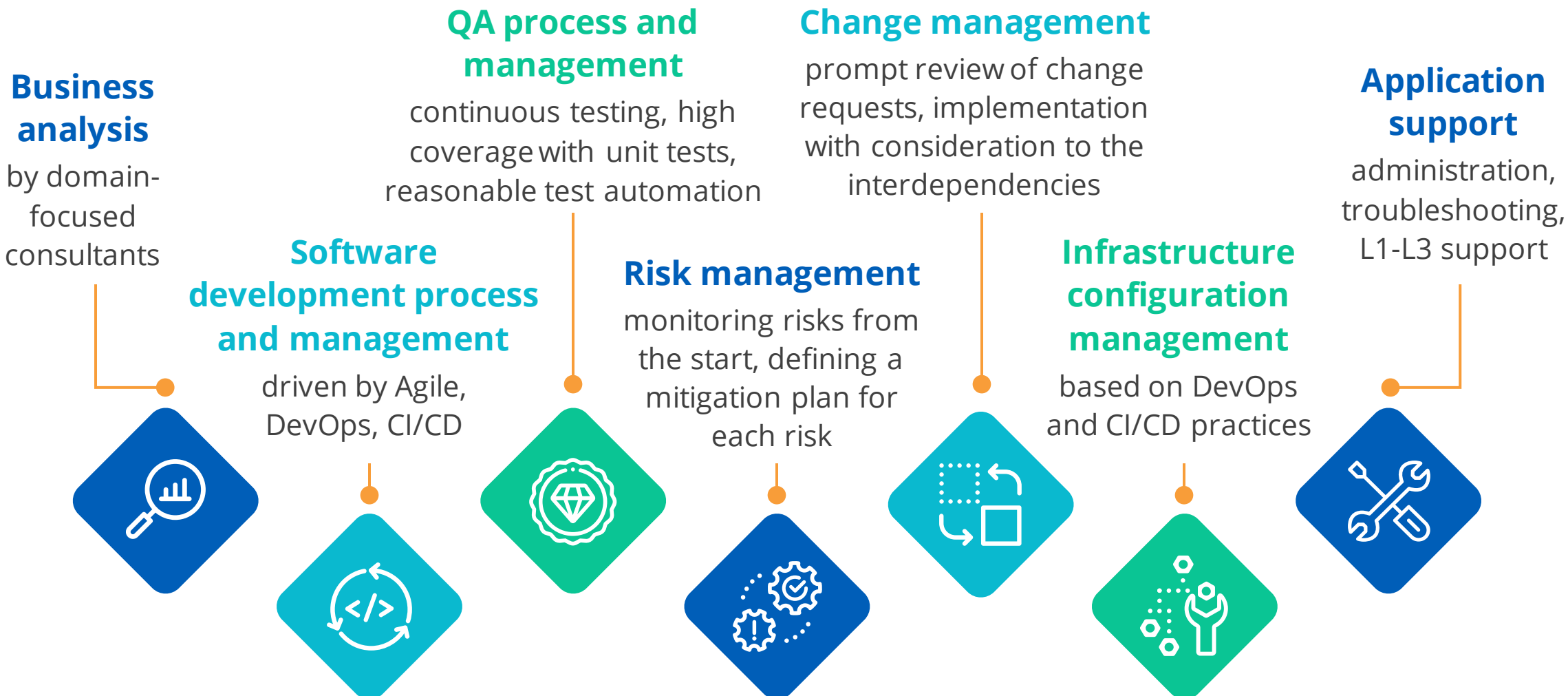


Existing software

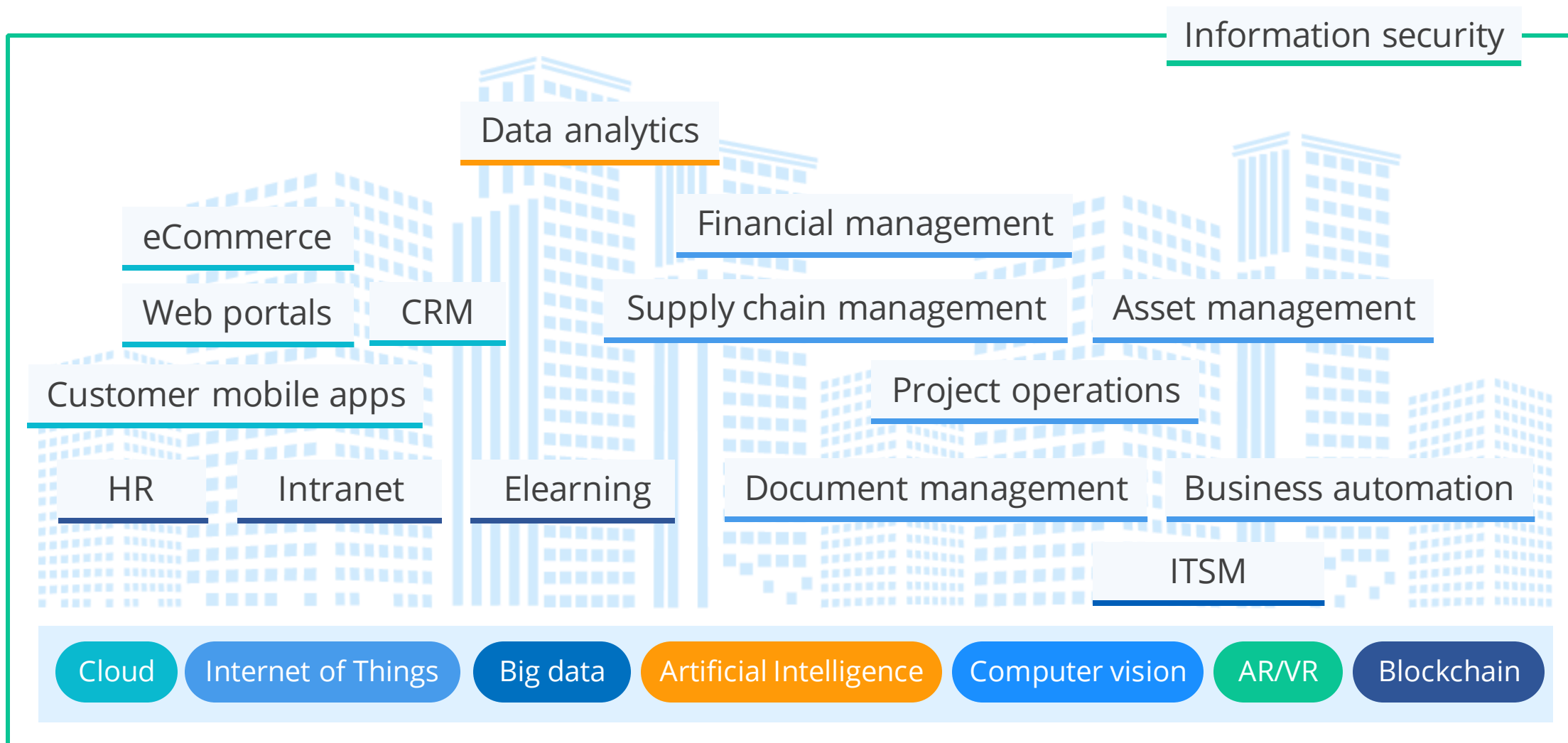
that requires continuous support and evolution



Software Development Outsourcing



Solutions We Implement and Support



Testing Types We Provide

We apply all-round testing to ensure your software is well-functioning, secure and user-friendly.

🔍 By aims & goals:

- Functional testing
- Performance testing
- Usability testing
- Security testing
- Compatibility testing

🔍 By automation level:

- Manual testing
- Automated testing

🔍 By application type:

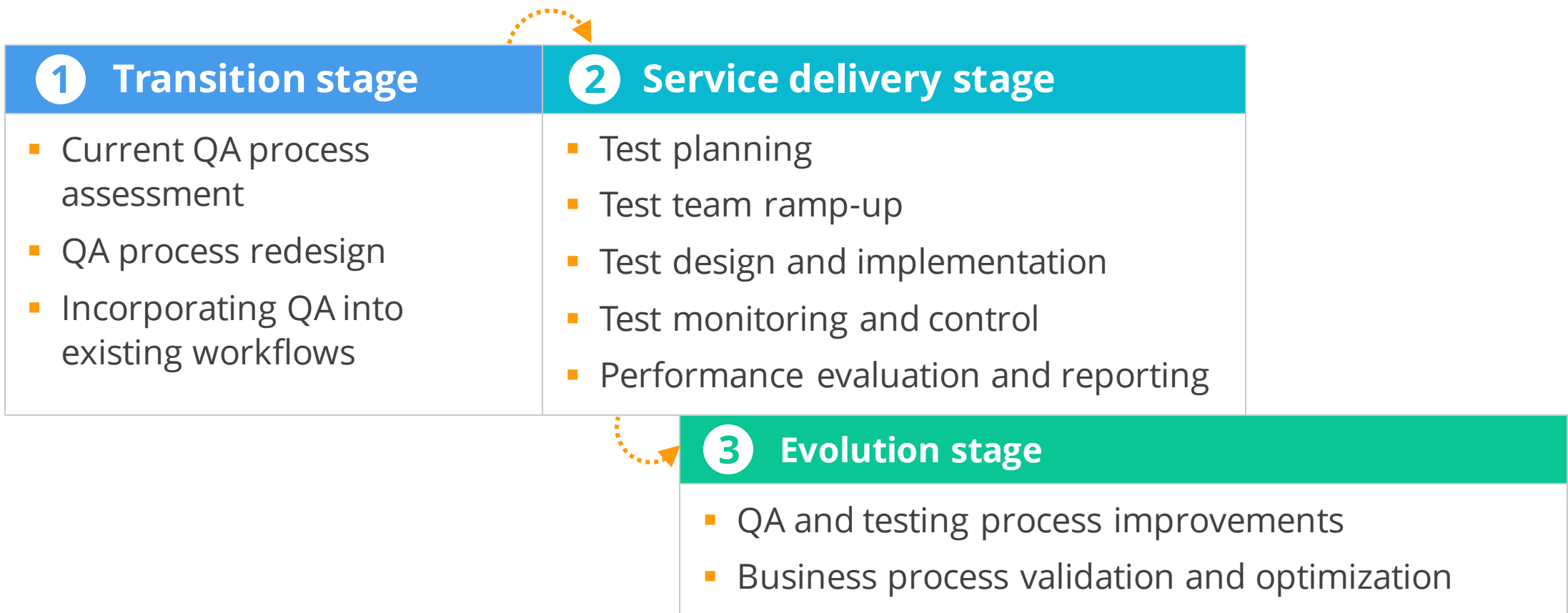
- Web application testing
- Mobile application testing
- Desktop application testing
- Data analytics, including big data testing

+ Additional services:

Pre-certification aid for the regulated industries

QA Outsourcing Process

Our QA outsourcing offering generally covers the following stages:



Application Modernization



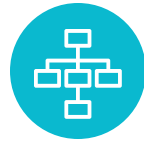
Application modernization consulting

Evaluating app modernization feasibility. Choosing a modernization option, a cloud vendor, and cloud services. Delivering a high-level modernization roadmap.



Migration to cloud

Moving on-premises applications and data to the cloud (from simple as-is re-hosting to re-platforming and re-architecting).



Legacy system reengineering

Analyzing and restructuring legacy software to improve its maintainability or prepare it for reuse, integration, and functionality enhancements.

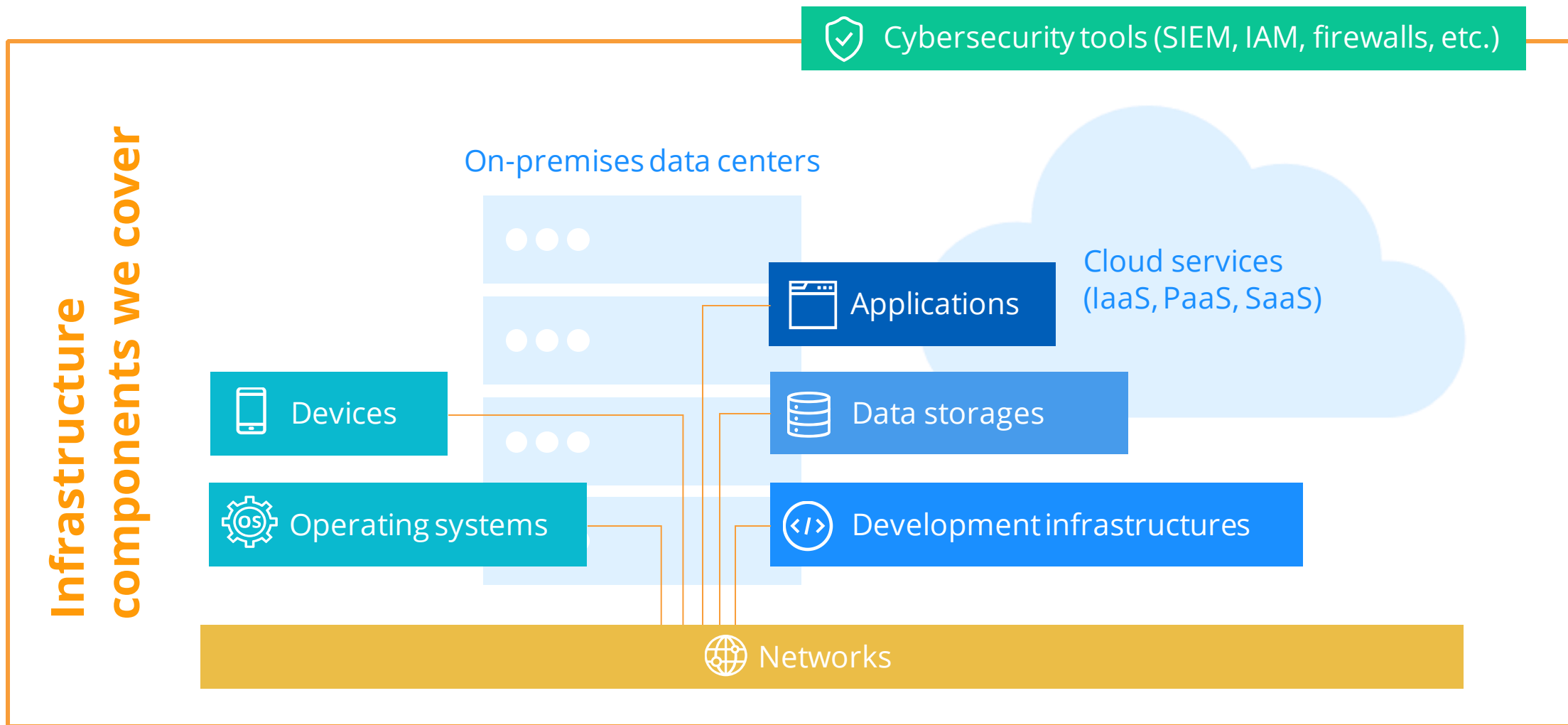


Legacy system recoding

Migrating legacy software to modern languages, frameworks and databases.

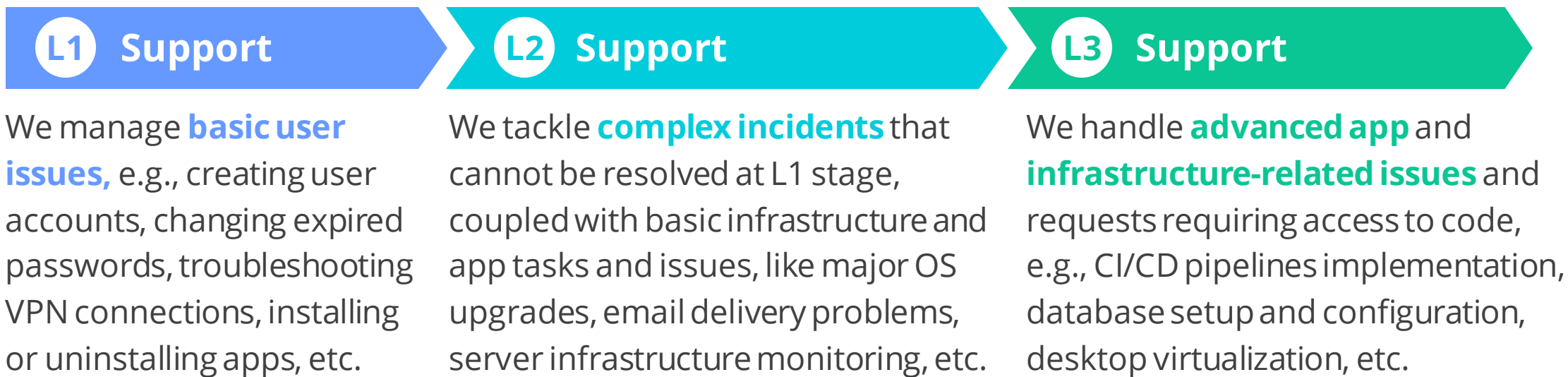


Managed Infrastructure Services



Help Desk and Support

To reduce response time and optimize IT support costs, we segment the support team into levels according to the complexity of issues they are expected to handle:



Coverage options

24/7

12/5

12/7

8/5

Security Testing



- **Penetration testing**

to check the protection of the entire IT infrastructure or applications by finding and exploiting security vulnerabilities

- **Vulnerability assessment**

to detect and prioritize security weaknesses in the IT infrastructure and provide recommendations on their mitigation

- **Infrastructure security audit**

to find vulnerabilities in security policies and procedures, security monitoring tools, physical access control, etc.

- **Compliance testing**

to ensure the compliance with PCI DSS, HIPAA, and other regulatory standards

- **Security code review**

to identify encryption, buffer overflow, XSS vulnerabilities, and other security weaknesses possibly overlooked in the development phase

Our Technology Competencies

Front end



Back end



Mobile



Databases



Big data



DevOps



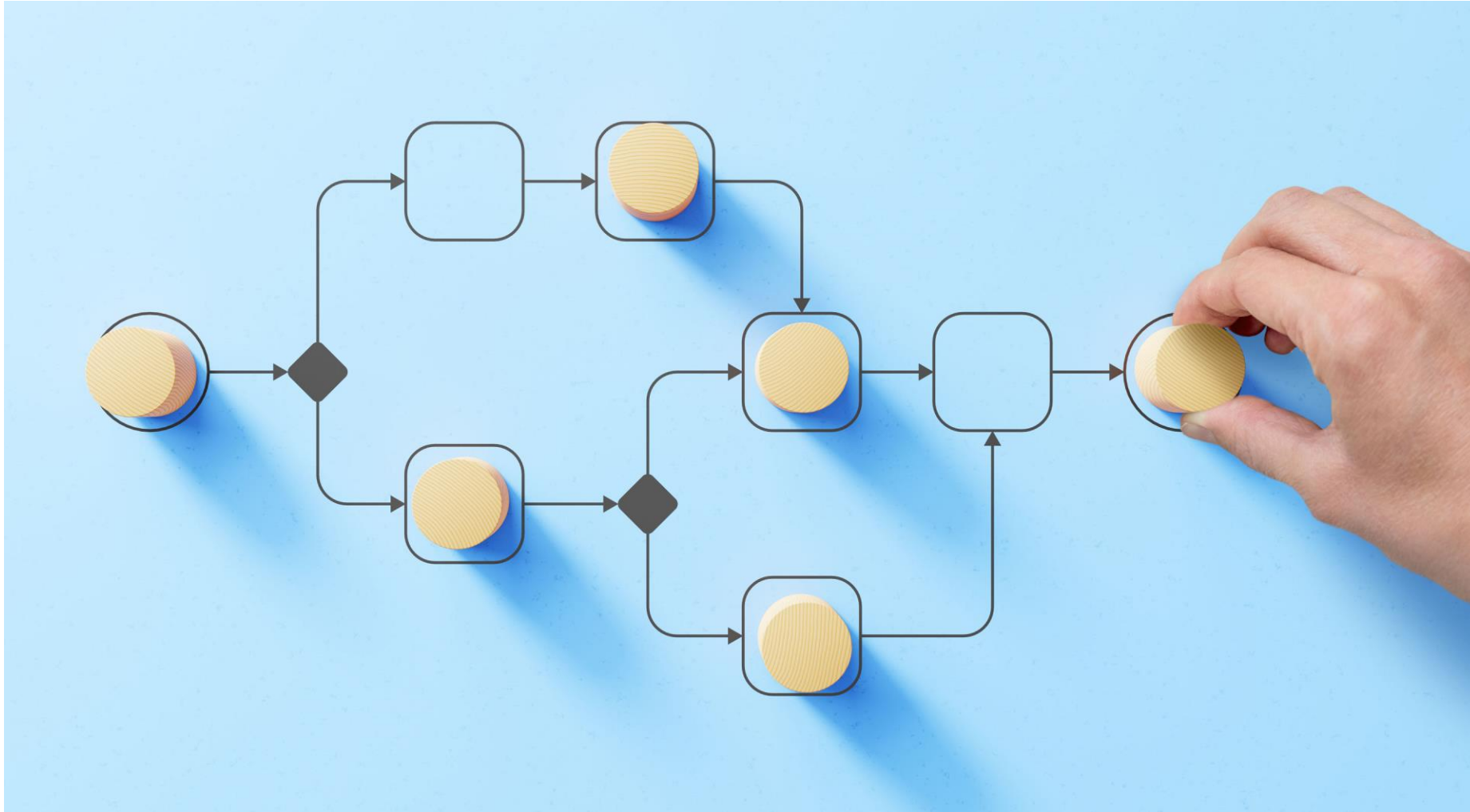
Cloud



Platforms



Our Organization and Processes



Engagement Models

Depending on a project and the nature of the delivered service, we resort to one of the following engagement models:



Fixed price

Recommended for middle-size projects, where the scope of the project is clearly defined



Time and Material

Recommended for middle-size and large projects, and for consulting, which are dynamic and need fluidity



Consumption-based pricing

Used for managed services and help desk (e.g. # of tickets solved, cloud resources consumed)



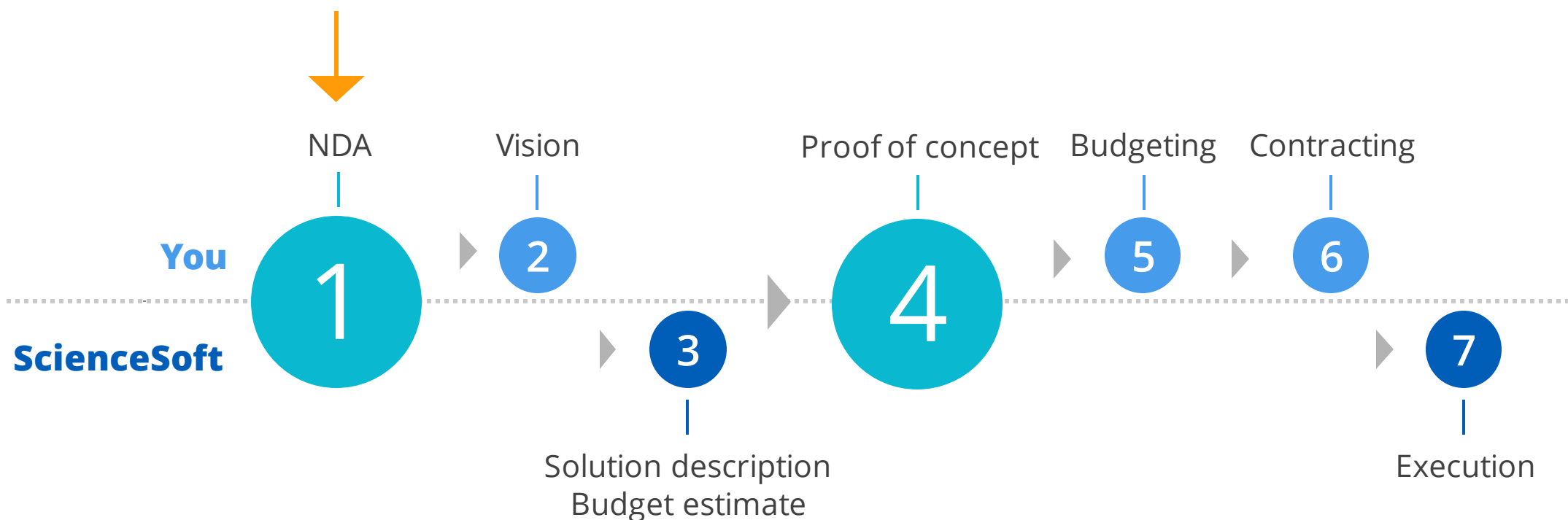
Monthly subscription fee

Used for support services

How We Start

Option 1: You have an RFP → ScienceSoft responds with a Proposal

Option 2: You have a need



Success Stories



IT Consulting for a Multi-Industry Corporation

Client

A conglomerate with multi-billion revenue running 30+ diverse businesses and dealing with 300+ world-famous brands.

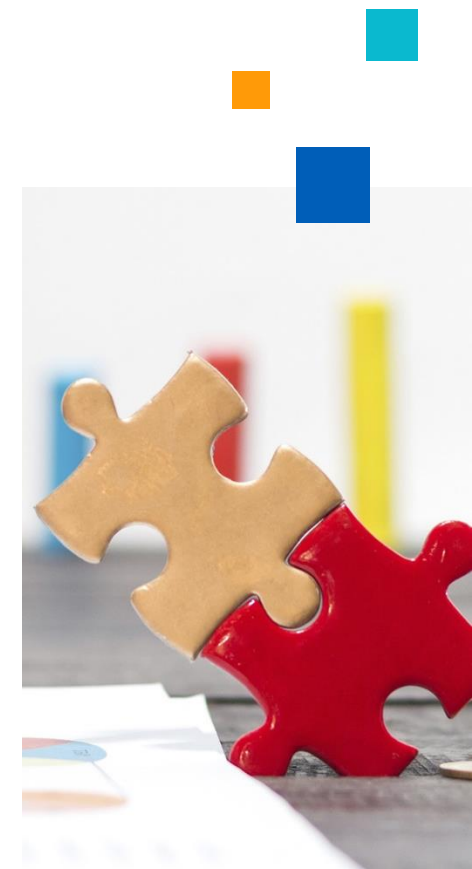
Solution

ScienceSoft designed an integration architecture and 4 integration scenarios with different tech stacks aimed at bringing together Client's diversified operational data from multiple enterprise software.

Methodologies

Q&A sessions, functional decomposition, business requirements analysis, comparative analysis.

[Project details →](#)



IT Outsourcing for a Leading Marketing Agency

Client

An international US-based advertising agency with over 100 offices and 10,000 employees in 80 countries.

Solution

Development and continuous 24/7 support (L1-L3) of a complex microservices-based solution that manages big data processing and is used for planning and controlling marketing-related activities in 60+ countries.

Tools & Technologies

.NET, ASP.NET; Filebeat, Logstash, Kibana, Amazon CloudWatch, Datadog; TeamCity, Jenkins, AWS: CloudFormation, Auto Scaling.

[Project details →](#)



Modernization of an Aviation Insurance Software

Client

An international insurance company that offers universal and industry-specific types of insurance and related services to businesses.

Solution

During 4 years, ScienceSoft collaborated on the modernization of aviation insurance software used for risk assessment, claim handling, reinsurance and other insurance-related services worldwide.

Tools & Technologies

.NET, Microsoft SQL Server, Angular 1.5.8, IDE Visual Studio, Microsoft SQL Studio, Azure.

[Project details →](#)



IT Support for a Private Diversified Business

Client

A European company running such businesses as commercial and residential real estate development and a chain of gas stations.

Solution

ScienceSoft continuously provides configuration, monitoring, backups, recovery management & other services for 28 IT infrastructure elements (servers, databases, LANs & WANs, virtualization systems, etc.).

Tools & Technologies

Zabbix, ManageEngine ServiceDesk Plus, Jira.

[Project details →](#)



Managed Testing of an Ecommerce Ecosystem

Client

A US-based corporation operating in the hospitality, retail (ecommerce and brick-and-mortar fashion stores), and wellness industries.

Solution

ScienceSoft performed testing of a Magento-based ecommerce solution, Microsoft Dynamics CRM (web and mobile), and a data warehouse, and verified their integrations with third-party systems.

Tools & Technologies

Magento Test Framework, Apache JMeter, Atlassian Jira, Atlassian Confluence, iOS 9-11, Android 7-8.

[Project details →](#)



Support of a Knowledge Management Solution

Client

A multinational pharmaceutical company with operations in over 150 countries and \$15+ bn revenue.

Solution

Continuous multi-tier (L1–L3) support of a knowledge management solution that is applied in drug discovery, medical diagnostics, and other human and environmental health areas.

Tools & Technologies

Atlassian Jira, VMWare, .NET, Microsoft IIS, Putty, WinSCP, SQL Developer, Toad, Box, GoToMeeting, Salesforce Service Cloud.

[Project details →](#)



Let's Make Your Project a Success!

